

## **Payment & Refund Policy**

## **Family Refund Policy**

- First two family members pay full price
- Third family and subsequent members will each receive a \$150 discount
- Applies only immediate family members (i.e. brother or sisters)

## **Juvenile Registration Discount Policy**

Juvenile players attending college or university outside the Peterborough area and
reside at their place of education, qualify for financial relief in the amount of a 20%
discount. All requests must be submitted in writing to the EMHA executive for approval.
The player must pay the full amount at the time of registration and then a refund will be
provided after documentation has been reviewed.

## **Registration Fees Payment Policy**

• When registering in-person, full payment of Registration and Skills & Drills (if applicable) is required. Payment must be made by cash or cheque. Staged payments will not be available for in-person registration.

## OR

- Register online with the option of paying in full or paying \$200 at the time of registering followed by equal payments as set out by the system. Full payment is required by August 31<sup>st</sup>. Method of payment online is Visa or Mastercard.
- All NSF cheques or declined credit card payments will be subject to a \$25 charge.
- All players must be registered and fees must be paid in full prior to stepping on the ice (evaluation skate(s)/tryouts included). If registration fees are not paid, the player will not be permitted on the ice.

## **Refund Policy**

#### Pre-Season Skills & Drills Fees

 Refund request in writing no later than July 31 of the current registration year. Contact the Registrar at <a href="mailto:eagles.reg@gmail.com">eagles.reg@gmail.com</a> for a refund request form.

# **Regular Season Registration Fees**

- All refund requests <u>must</u> be received in writing on the refund request form and returned to the registrar for consideration/approval by the EMHA executive refund process by October 15. Refund request forms are available by contacting the Registrar at eagles.reg@gmail.com.
- No refund request will be considered after October 15 of the current registration year.
- All refunds are subject to a \$25 administration fee.
- Upon completion of Tryouts/Evaluations should EMHA be unable to provide a position on a team to a registered player, a full refund of registration will be granted. Note: This does not include any voluntary withdrawals of a player's registration.
- All refunds requested due to medical or relocation reasons (proof required) must be made in writing to the attention of the Registrar for approval by EMHA executive. Each request will be considered on a case by case basis.

# Refund request for *first year* IP and Tyke Registrants:

Full refund of registration fee less \$25 administration fees

## Refund requested in writing prior to the start of the Rep team tryouts:

Full refund of registration fee less \$25 administration fee

# Refund requested in writing once the Tryout/Evaluation skates have begun and by September 30:

Refund of 50% of the original registration fee less \$25 administration fee

## Refund requested in writing October 1 to October 15:

Refund of 25% of the original registration fee less \$25 administration fee